

Return and Refund Policy

Last updated: May 27, 2020

Thank you for shopping at Sky Meadow Place.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any Goods that You purchased with Us.

Interpretation and Definition

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions.

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

You means the individual purchasing good, or the company, or other legal entity on behalf of which such individual is purchasing goods, as applicable.

Company (referred to as either the Company, We, Us or Our in this Agreement) refers to Sky Meadow Place Inc.

Website refers to Sky Meadow Place, accessible from www.skymeadowplace.com

Goods refer to the items offered for sale on the website.

Orders mean a request by You to purchase Goods from Us.

Your Order Cancellation Rights

Due to the handmade nature of so many goods provided through our website, cancellations must be made within 24 hours of purchase.

Cancellations can be made by e-mail at info@skymeadowplace.com

Reimbursement will be made within 7 Days

Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- You contact us within 24 hours of receiving the Goods
- The Goods are not used
- The Goods are in the original packaging

The following Goods cannot be returned:

- The supply of Goods made to Your specifications or clearly personalized.
- The supply of Goods which according to their nature are not suitable to be returned, deteriorate rapidly or where the date of expiry is over. (ie. Macarons, Cookies, Candies)
- The supply of Goods which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery. (ie. Face Mask, T-Shirt)
- The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items
- We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

Returning Goods

You are responsible for the cost and risk of returning the Goods to Us. You should send the Goods to the following address:

9479 Olive St
Temple City, CA 91780
USA

We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the Goods or proof of received return delivery.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

By email: info@skymeadowplace.com